

Ramsey County 902TS

Altiris Upgrade Statement of Work posted 7/2/13

Vendor Questions with Requestor Answers

Q: What is the estimated Start date and End date of this project assignment? What is the tentative contract duration for the upgrade?

A: We'd estimate the project to be 3 - 4 weeks in duration, but your proposed work plan should include your estimate to finish. We will work with the selected candidate on the exact start date, but that date will need to be within approximately one month of award.

Q: What is the maximum number of candidate each vendor may propose?

A: No limit to how many you submit. We would like the same candidate(s) for the duration of the project however, no switching between.

Q: Is there a consultant currently filling this role? Is there an incumbent vendor?

A: No

Q: Will this be a full-time engagement (40 hours a week)?

A: Yes, that is our plan, we will have our staff's time committed full time.

Q: In the deliverables you mention 'Migrate clients to the 7.1 SP2 system'; how many clients are there?

A: We are licensed for 3,900, so it may be a bit less than that, but no more.

Q: Can we submit our Subcontractor (specialist in Altiris upgrades) references or should they for Prime Vendor for similar services?

A: The references would hopefully be for the specific candidate(s) you are proposing, so I believe that would be appropriate, as long as they are now working through you.